

The IRS *e-file* Telephone Directory

Topic	Services Offered	Number
APPLICATION AND SUITABILITY	Questions and status of application and suitability to participate in IRS <i>e-file</i>	1-866-255-0654
CREDIT CARD PAYMENTS	Pay an actual or estimated balance due of individual income tax.	1-800-2PAYTAX www.officialpayments.com
		1-888-PAY-1040 www.pay1040.com
e-HELP	IRS <i>e-file</i> and e-services questions and issues; ALL Transmission problems and PATS testing questions	1-866-255-0654 (If outside of the 50 US states or US territories, call the international phone number: 1-512-416-7750)
ELECTRONIC FILING BULLETIN BOARD	Requires modem; IRS <i>e-file</i> operations and administrative information, updated periodically; downloadable files	859-292-0137
ELECTRONIC FEDERAL TAX PAYMENT SYSTEM	Make ALL your federal tax payments, including income, employment, and excise taxes	1-800-555-4477
ELECTRONIC FUNDS WITHDRAWAL (DIRECT DEBIT) PAYMENTS	Check the status or cancel scheduled payments	1-888-353-4537
FINGERPRINT CARDS	Obtain cards for principals and Responsible Officials for new or revised applications	1-866-255-0654
FORMS BY FAX	Effective October 1, 2005, service no longer available	
FRAUD	Report suspicious activity in IRS <i>e-file</i> , refer to www.irs.gov for more information.	1-800-829-0433
PUBLICATIONS	Order IRS publications and forms by phone	1-800-829-3676
SOCIAL SECURITY ADMINISTRATION	For assistance if returns reject due to problems with SSNs, name controls or dates of birth	1-800-772-1213
TAX FORMS	Order IRS forms and publications by phone	1-800-829-3676
TAX HELP	IRS tax assistance	1-800-829-1040
REFUND HOT LINE (refund info)	Automated refund information – wait at least 3 weeks after acknowledgment before calling	1-800-829-1954
TELETAX (tax help)	Automated tax help– see topic numbers in tax package	1-800-829-4477